Products...Target...Segment Architecture...Information Management Services Segment (Under Revision)

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1. Information Management Services Segment (Under Revision)

The Information Management Service Segment has been proposed, and if approved, will be developed for EA V4.2, in FY-2008.

1.1. Segment Name

VA Information Management Services (VA-IMS) Segment

1.2. Segment Type

VA-IMS is a Cross-Cutting Service Segment

1.3. Segment Scope

This segment encompasses all shared IT infrastructure and shared IT services that are under the direct management and control of the Chief Information Officer.

1.4. Segment Description

This is a cross cutting service segment that impacts and supports all VA Core-Mission and Enabling Business Lines. It provides architectural standards and best practices for all shared IT infrastructure integration, augmentation, and management. This includes, Cyber Security implementation, VA-wide COOP, and disaster recovery, telephony, data and image networking, data center operations, IT configuration management, IT Capital Investment, and Enterprise Architecture support. The Information Management Services Segment Architecture closely mirrors the Chief Information Officer's domain of responsibility and looks to the CIO as the segment architecture owner.

1.5. Supported Strategic Objectives

TBD

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1.6. Desired Segment Outcomes/Results

TBD

1.7. Interfacing/Supported Business Lines

- Health Benefits
- Health Care
- Health Education
- Health Research
- Vocational-Rehabilitation
- Pensions
- Disability Compensation
- Education-Benefits
- Loan-Guarantee-Benefits
- Insurance Benefits
- Memorials
- Burials
- All Headquarters Staff Functions

1.8. Collaborating Agencies

TBD

1.9. Segment Con-Ops

TBD

1.10. Segment Implementation

Phased Implementation:

Phase-1	Telecommunications Modernization Program (Completed in 2006); Enterprise Architecture Program (Complete and

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	Operational - 2005); Narrow-Band Radio Frequency Transition (Complete - Sept 2006); Enterprise Security Program (In Process - Partially Delivered); Section-508 Accessibility Compliance Program (Operational); Exchange Server Consolidation (Partially Implemented - Constrained by Funding); Enterprise Telephony Program (In Process - Constrained by funding)
Phase-2	OI&T Reorganization (In Process); Regional Data Processing Center initiative (Prototyped in 2006); IPv6 Transition (In Process - scheduled for completion by Sep 2008); Enterprise COOP Program (prototype between AAC and Chicago); Enterprise Privacy Program (Operational)
Phase-3	Governance Standardization; Configuration management Standardization

1.11. Planned Segment Services

TBD

1.12. Segment Data Standards

TBD

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1.13. Segment Governance

TBD

1.14. Segment Status and Performance Reporting

Each IT project associated with this segment is responsible for reporting status and availability of planned segment services to the Segment Manager.

The Segment Manager is responsible for informing/updating the VA target architecture and VA Service Reference Model (SRM) of the planned service availability and the VA Performance Reference Model (PRM) of measured service improvements.

The Status and Performance reporting plan is provided in: *TBD*

1.15. Segment Configuration Management

TBD

1.16. Segment Status and Performance Reporting

Each IT project associated with this segment is responsible for reporting status and availability of planned segment services to the Segment Manager.

The Segment Manager is responsible for informing/updating the VA target architecture and VA Service Reference Model (SRM) of the planned service availability and the VA Performance Reference Model (PRM) of measured service improvements.

The Status and Performance reporting plan is provided in: *TBD*

1.17. Segment-managed Investments

- Cyber Security Program

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- Telecommunications Modernization Program (Steady State as of 2006)
- IPv6 Implementation Program
- VA Narrow-Band Radio Frequency Transition
- Exchange Server Consolidation Program
- Regional Data Processing Center (RDPC)
- Enterprise Architecture Program (Steady State as of 2007)

1.18. Supported Systems

TBD

1.19. Segment's FEA-BRM Business Area

N/A

1.20. Segment's FEA-BRM Line of Business

N/A

1.21. Segment's FEA-BRM Business Function

N/A

1.22. Segment's SRM Service Domain

TBD

1.23. Segment's SRM Service Type

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TBD

1.24. Segment's SRM Service Component

TBD

1.25. Segment Owner

Hon. Robert Howard Assistant Secretary for Information technology (CIO)

1.26. Segment Manager

Mr. Scott Cragg (Chief Architect)

1.27. Segment Sponsors/ Stakeholders

TBD

1.28. Segment Handbook

TBD

1.29. Segment Briefings & Presentations

TBD

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